

Disclaimer

Wilms attaches great importance to the protection of your personal data and complies with all applicable laws and regulations including the GDPR. The below explains how we deal with your personal data.

Who is the controller?

Wilms nv and Wilms International bvba (hereafter referred to as "Wilms") are the joint controllers of the processing of your personal data.

Should you want to get in touch with Wilms with respect to this data protection policy, please use the following contact details:

Wilms nv (attention of Tina Ermgodts)
Molsebaan 20, 2450 Meerhout
gdpr@wilms.be

Despite Wilms nv and Wilms International bvba being joint controllers, you still have the right to contact Wilms International bvba directly using the following contact details:

Wilms International bvba (attention of Andres Lesire)
Molsebaan 20, 2450 Meerhout
gdpr@wilms.be

In case you would contact us to exercise one of your rights, please specify which right you wish to exercise. In exercising your rights, be as specific as possible.

Which personal data do we process?

We process the personal data which you provide to us when you make use of our services. The overview of personal data which we may process is as follows:

- First name and family name
- Address
- Phone number or mobile phone number
- E-mail address
- Whether you are a private person, a professional or an architect / EPB certifier
- The moment when you will decide
- Which of our product types you are interested in
- Data pertaining to your activity on our website
- Any other data which you actively supply by virtue of requesting a login to our website (professional)

Why do we process personal data?

The personal data are processed with the following objectives:

- In order to be able to send you printed or digital brochures
- So we can send you digital information
- To enable us to send you the newsletters and mailings which you have described to
- So that a personal account can be created (professional)

You are not obliged to share your personal data with use. However, if you do not communicate the requested personal data, we may not be in a position to deliver the requested services.

Whom do we share the personal data with?

We do not provide any personal data to any third party, unless that third party is contractually bound with Wilms or works for or as a subcontractor of Wilms.

We have obviously made an agreement with these parties with respect to the protection of your personal data.

We also do not provide personal data to companies outside the European Economic Area, unless there is an adequacy decision, appropriate safeguards, binding corporate rules or transfers referred to in article 49, paragraph 1 GDPR.

However, in the cases defined by the law, we are obliged to communicate certain personal data to the specific public authorities.

How long do we keep the personal data?

We keep the personal data only for as long as is needed to achieve the objectives determined above.

Since the storage period depends on the objective, but also on the type of personal data, storage periods vary.

What are your rights?

You have the right to access your personal data. Upon your request, we will provide you with a copy of the processed personal data.

You have the right to have inaccurate or incomplete personal data adjusted.

You have the right to ask Wilms to remove your data in the cases referred to in article 17, paragraph 1 GDPR, e.g. in case you withdraw your consent or in case you object to the processing for direct marketing purposes. Wilms will in that case immediately remove your data, unless if article 17, paragraph 3 GDPR applies. Wilms will therefore no longer have to remove your personal data in case it is needed in order to comply with a legal obligation.

You have the right to have the processing restricted to the cases referred to in article 19, paragraph 1, e.g. if the accuracy of the personal data is disputed.

You have the right to request the personal data which you yourself have provided to Wilms or to have them transferred to another company.

You have the right at all times to withdraw your consent. Withdrawing your consent is without prejudice to the lawfulness of the processing based on your consent prior to its withdrawal.

Should you not agree with Wilms' point of view, should you have comments about the exercising of your rights, or should you be of the opinion that your personal data are not processed in accordance with the law, including GDPR, you can file a complaint with the Data Protection Authority.

You always have the right to object to the processing for direct marketing purposes. In practice, you can do this by clicking "opt-out" in the e-mails, after which you will no longer receive any more direct marketing e-mails from us. We can obviously still contact you with respect to an ongoing agreement.

Furthermore, you also have the right at all times to object to the processing based on article 6, paragraph 1, (e) or (f) GDPR.

Cookies

Wilms uses cookies on the website. Cookies are small data files which the browser stores on your computer and which allows us to gather certain information about the website users (e.g. choice of language, time spent on the website...). This information helps us to better adjust the website to your wishes, preferences and ease of use.

You can find more information about these cookies in our cookie declaration.